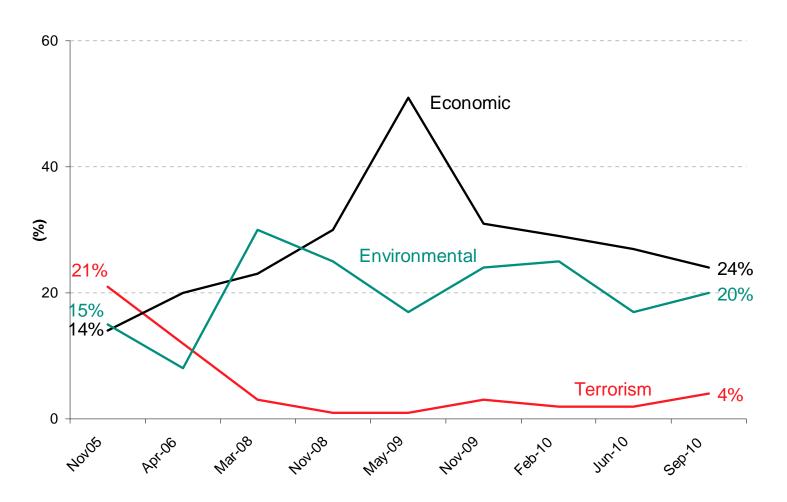


Roy Morgan What worries you about a Prime Minister?

- A PM who is a woman 6%
- A PM who doesn't believe in God 22%
- Not married, living in defacto relationship 15%
- A Catholic Prime Minister 9%
- Prime Minister who has conservative values in relation to such things as abortion and stem cell research 43%



Issues Facing the World and Australia Most Important Issues Facing Australia

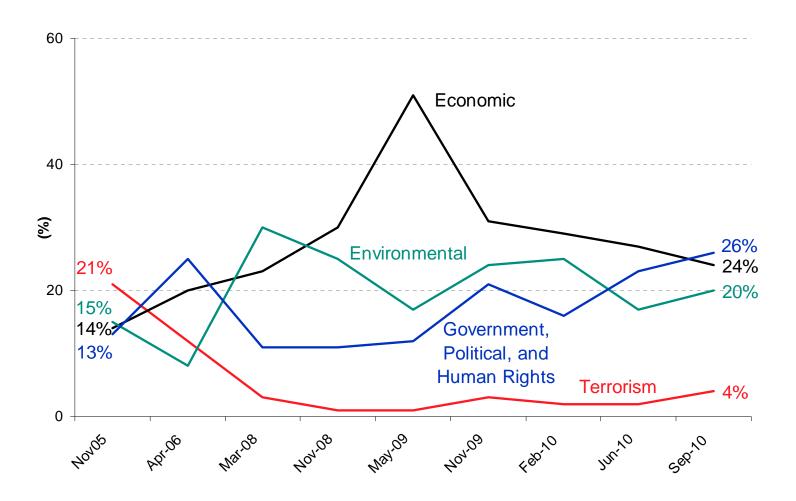


Source: Roy Morgan Research

^{*}Roy Morgan Nationwide telephone poll (n=649) September 15/16, 2010; Aust. Population 14+



Most Important Issues Facing Australia



Source: Roy Morgan Research

^{*}Roy Morgan Nationwide telephone poll (n=649) September 15/16, 2010; Aust. Population 14+



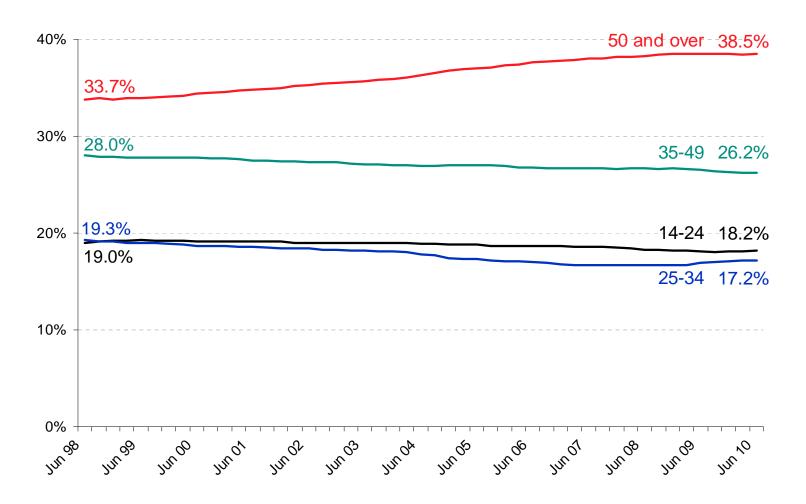
Key Areas of Change

| Society |
|---------------------|
| ${f T}$ echnology |
| Economy |
| Political |
| E nvironment |



SOCIETY

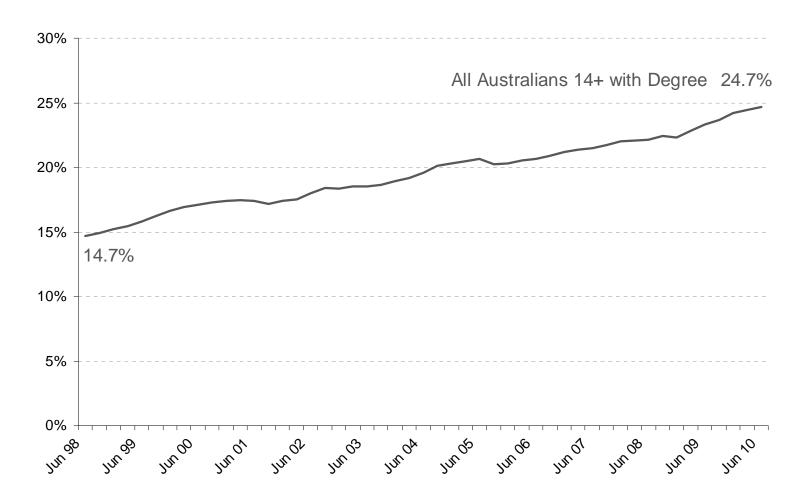
% in Each Age Group



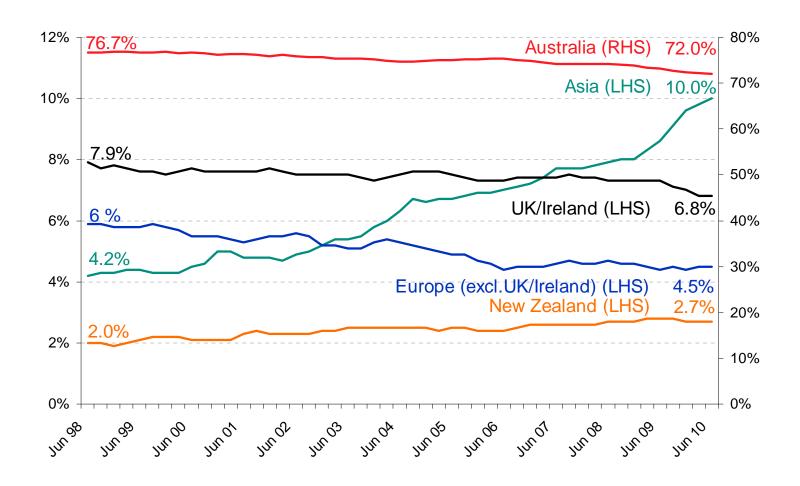


SOCIETY

% with a Degree



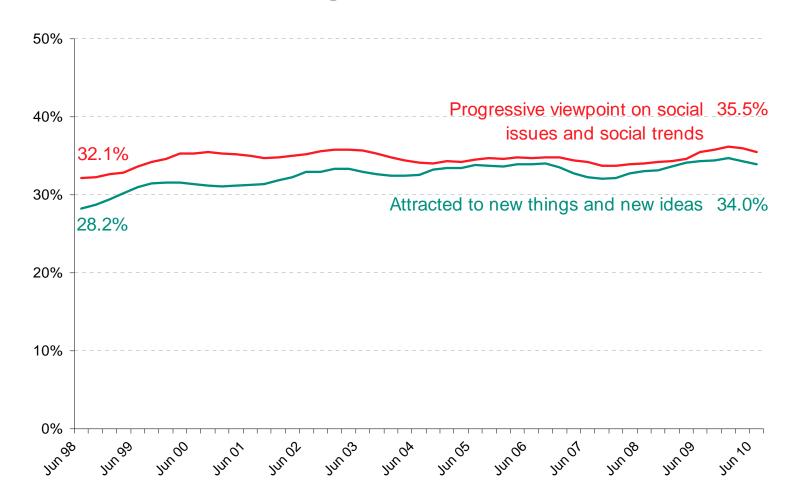
Roy Morgan Country of Birth





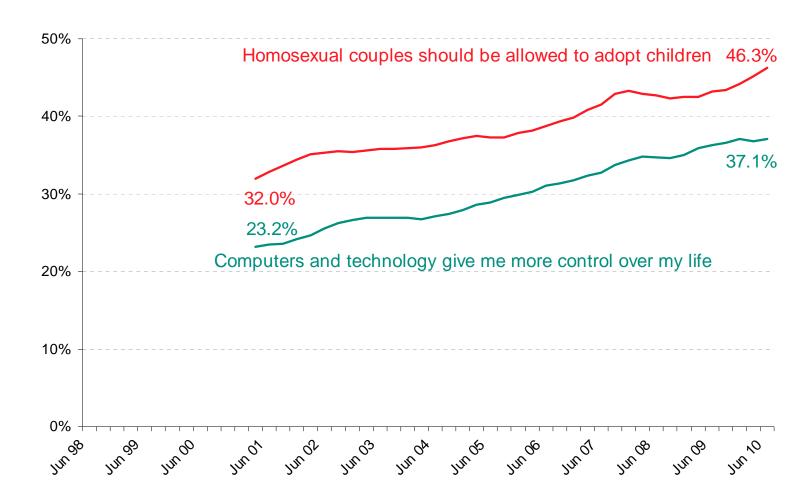
SOCIETY

% Consider themselves Progressive and Attracted to New Things and New Ideas





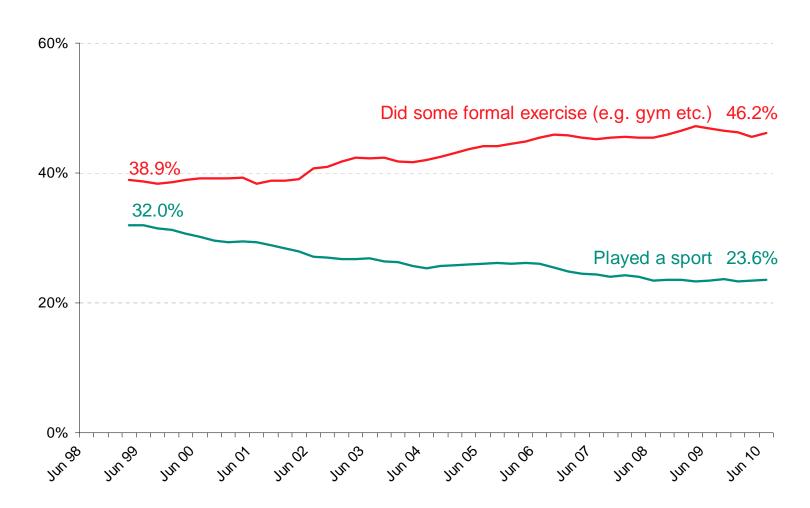
SOCIETY Progressive Attitudes





SOCIETY

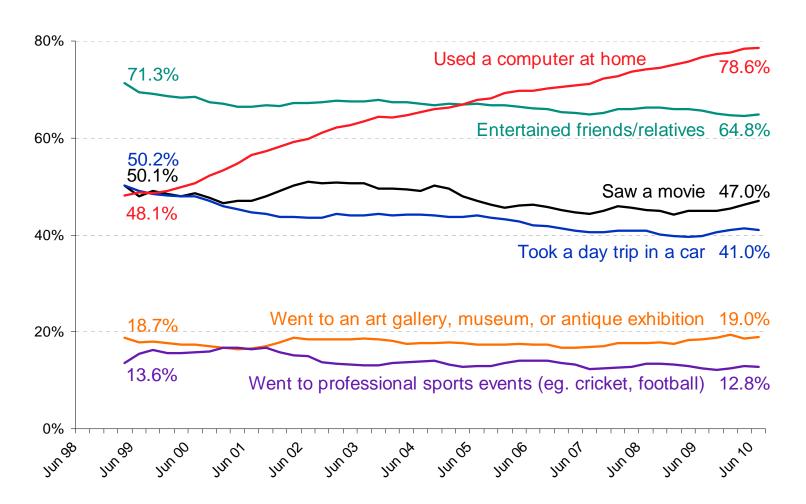
% Participate Sport/Exercise





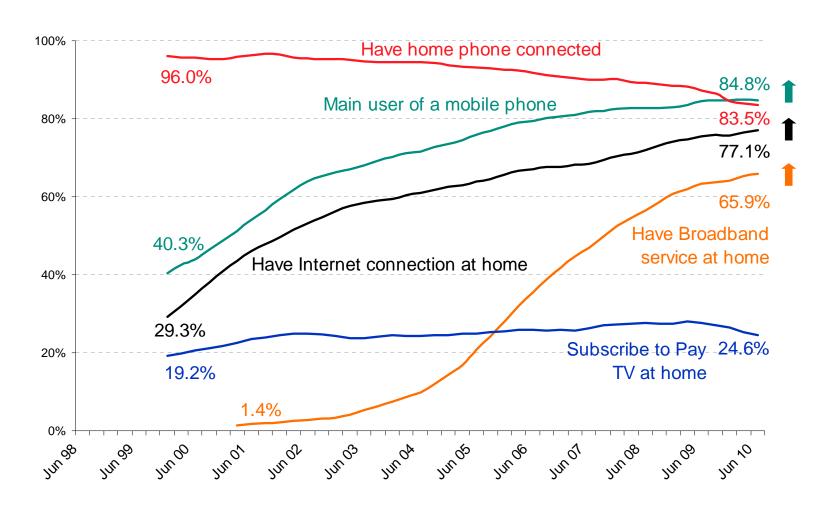
SOCIETY

% Participating in Other Leisure Activities



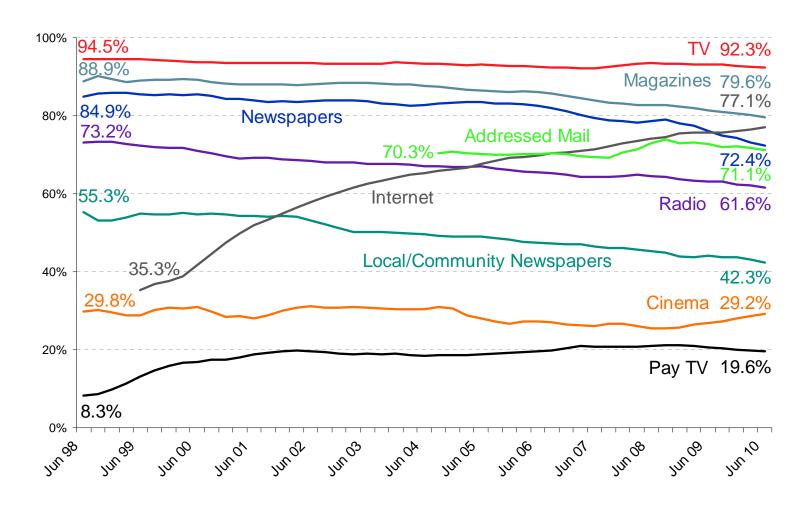


% with Major Types of Telecommunications



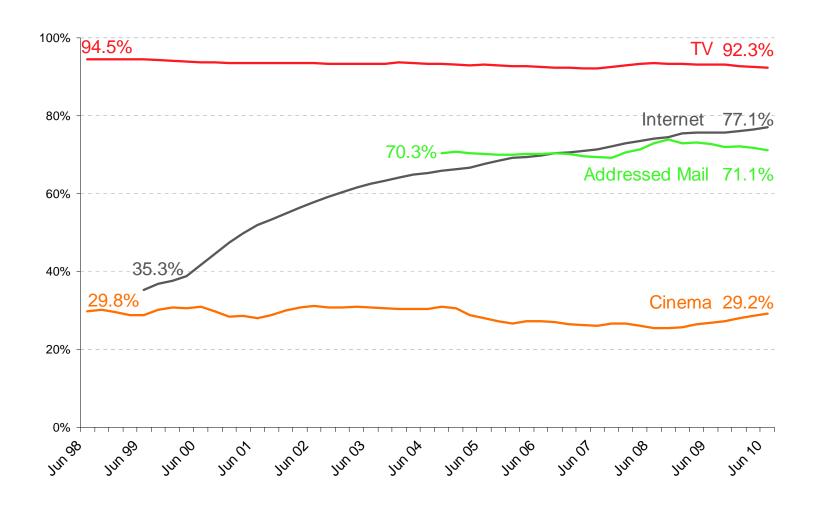


% using Major Media Types



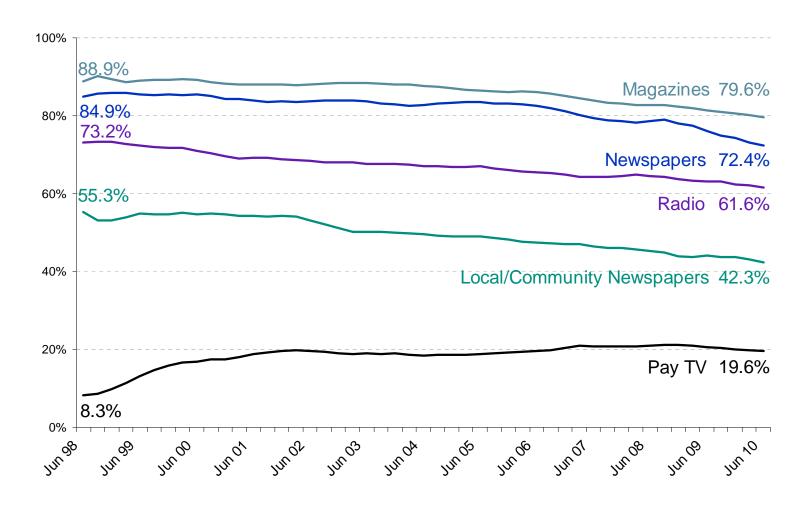


% using Major Media Types - Increasing/Remaining Steady



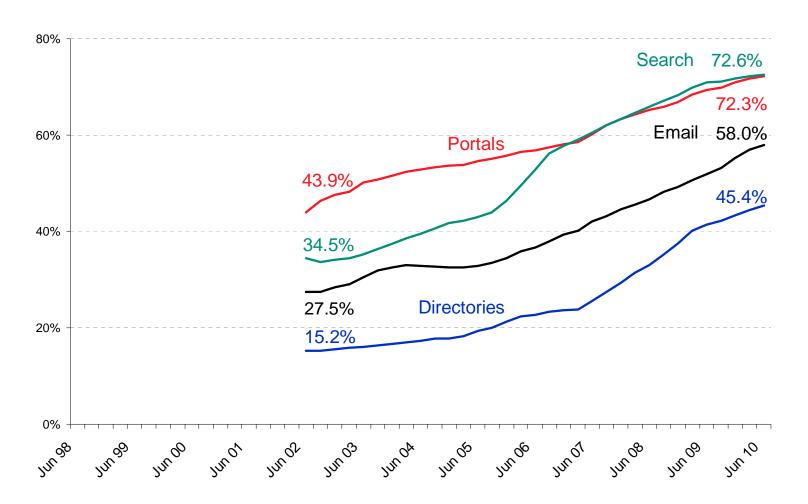


% using Major Media Types- Declining



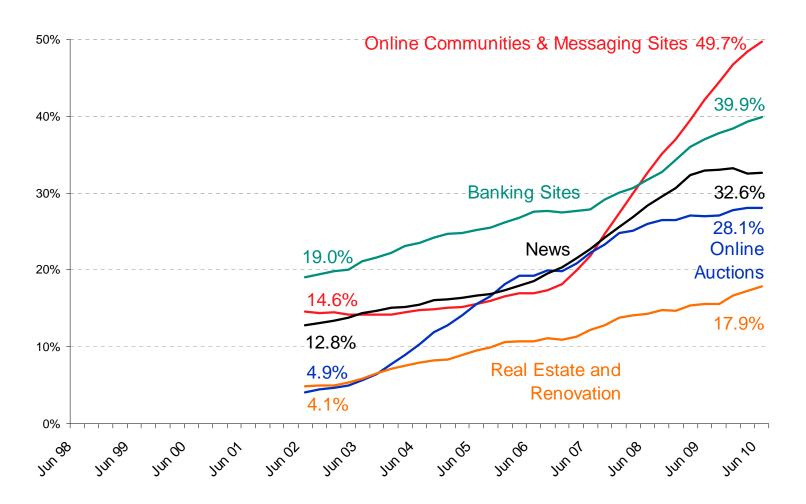


% Visited Traditional Website in Last 4 Weeks



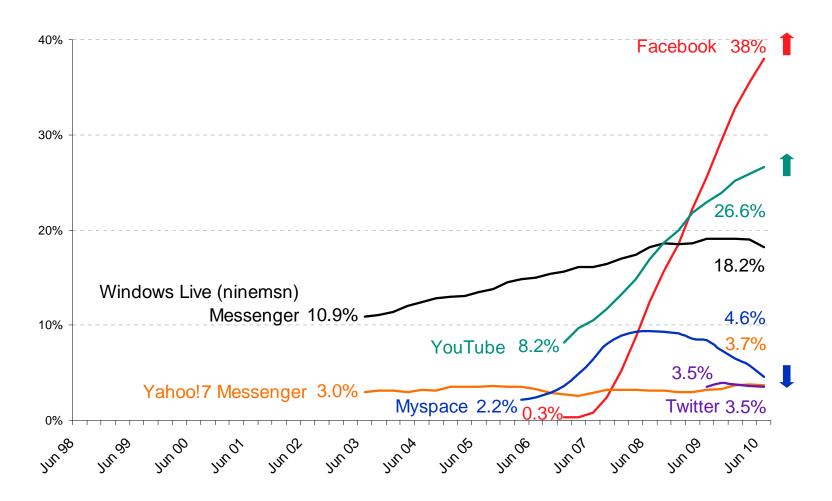


% Visited Commercial and Community Website in Last 4 Weeks



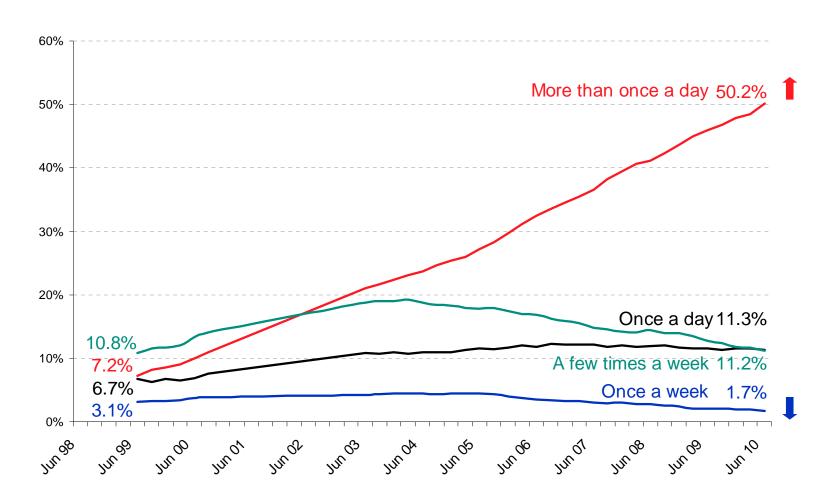


% Visited Online Community or Messaging Website in Last 4 Weeks



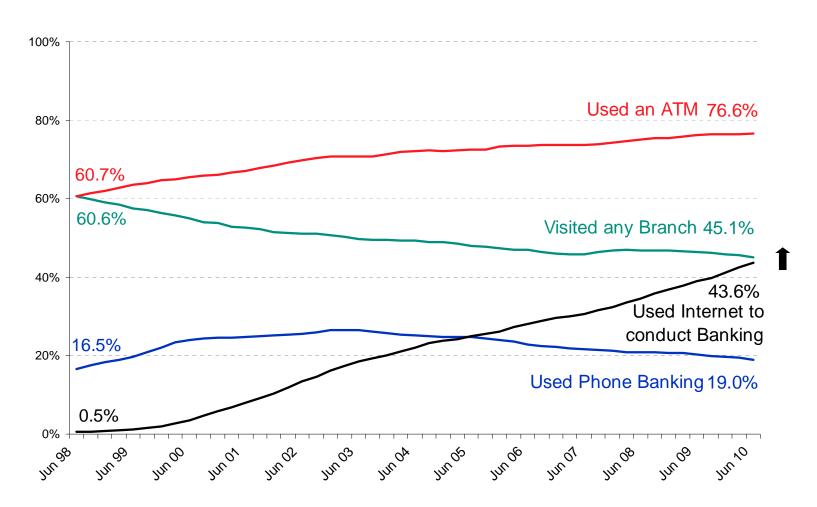


% Internet Use Frequency



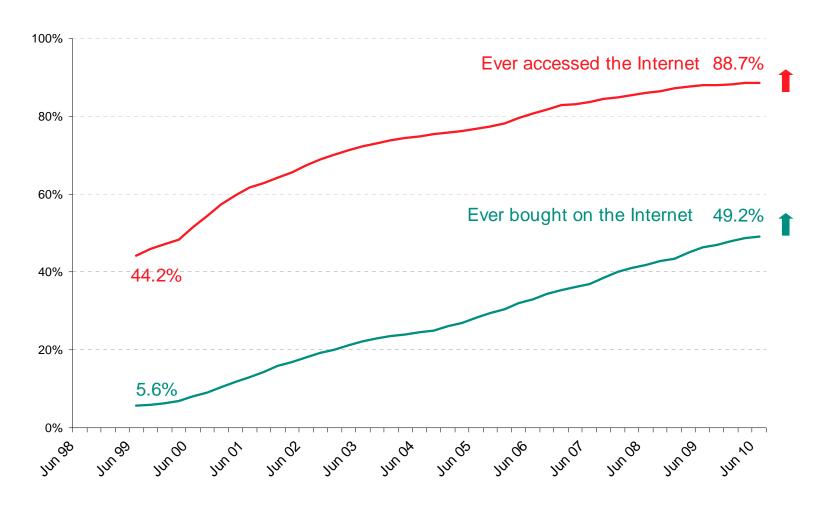


% Using Major Banking Channels in the Last 4 Weeks



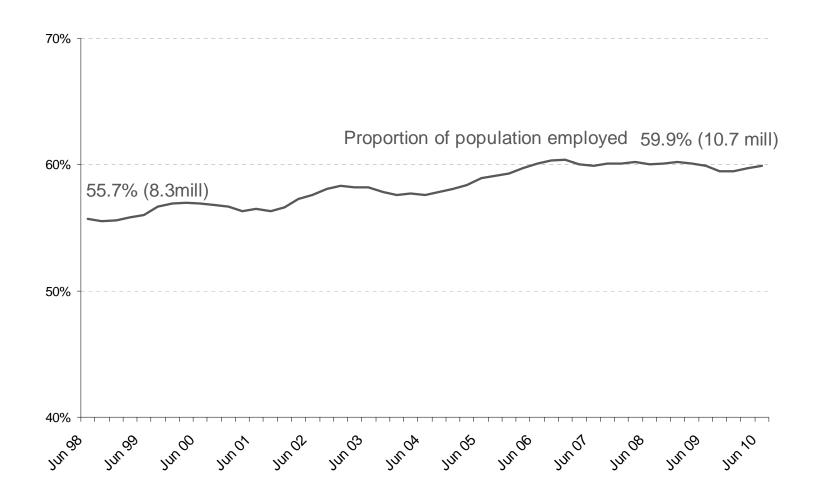


% Used or Purchased on the Internet



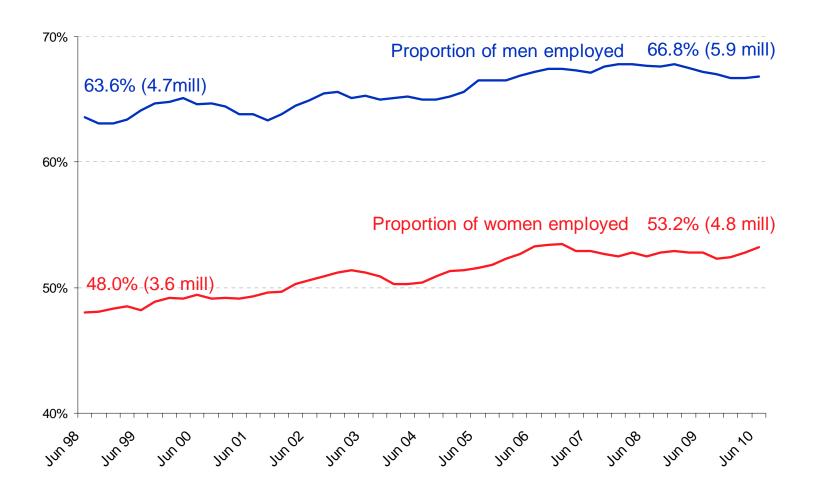


% of people in Employment



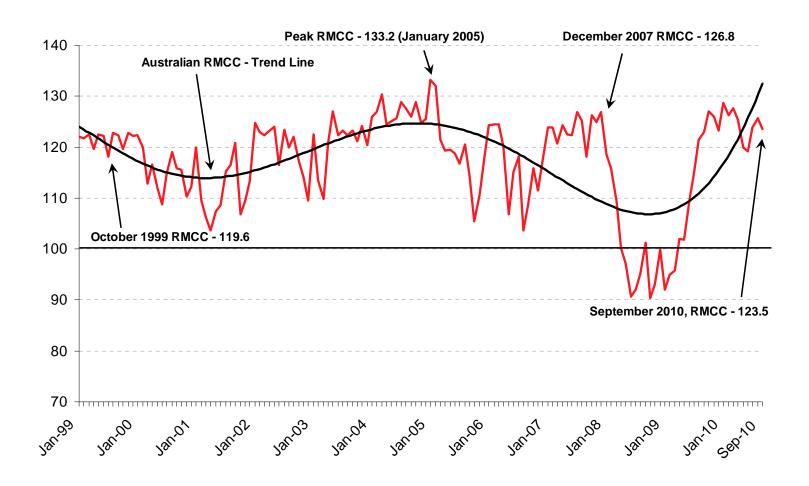


% of people in Employment





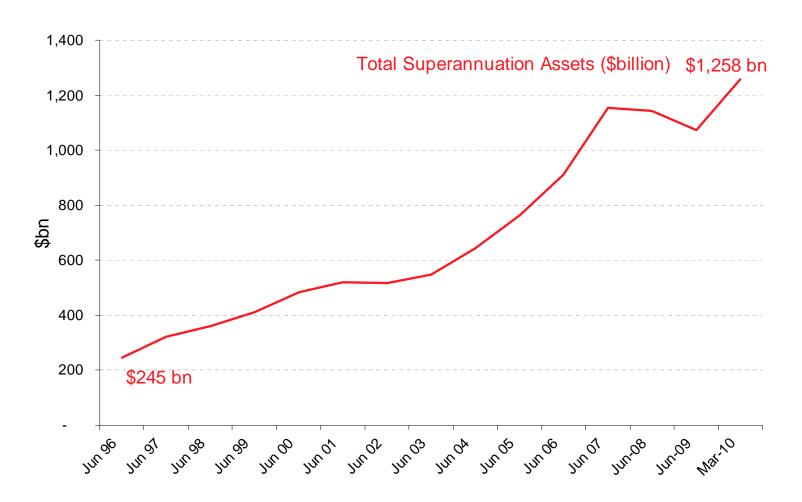
Roy Morgan Consumer Confidence – Long Term Trend



Base Aust Population aged 14+; Source: Roy Morgan Research.



Total Superannuation Assets



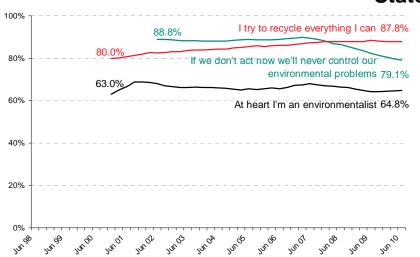
Source: APRA

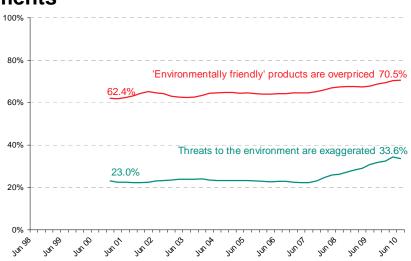


ENVIRONMENT

% Agree with Following Environmental Statements and Actions

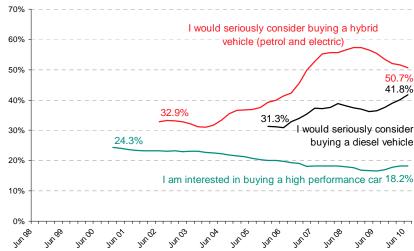






Actions





Roy Morgan

USAGE OF COSMETICS AND SKIN CARE

72% Women use Cosmetics

(6.5 Million Women aged 14+)

75% Women use Skincare

(6.8 Million Women aged 14+)

9% of Men use Cosmetics

(830,000 Males aged 14+)

32% Men use Skincare

(2.8 Million Males aged 14+)

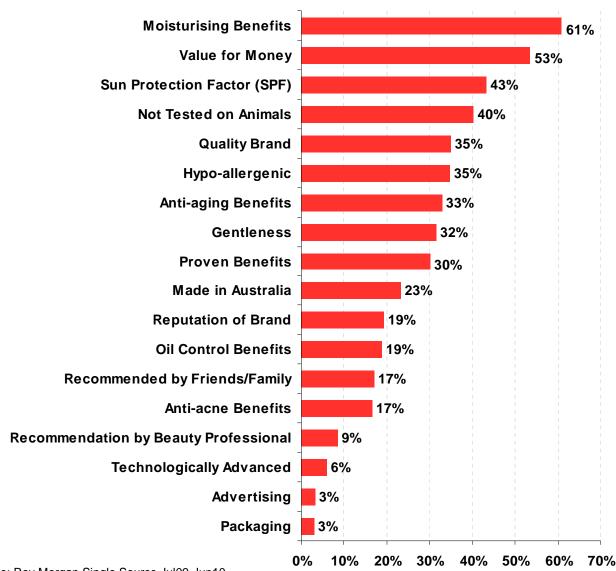
Source: Roy Morgan Single Source Jul09-Jun10

Base: Women used cosmetics (n=7680) Women used Skincare (n=8042) Men used cosmetics (n=707) Men used Skincare (n=2406)



FEMALE SKIN CARE

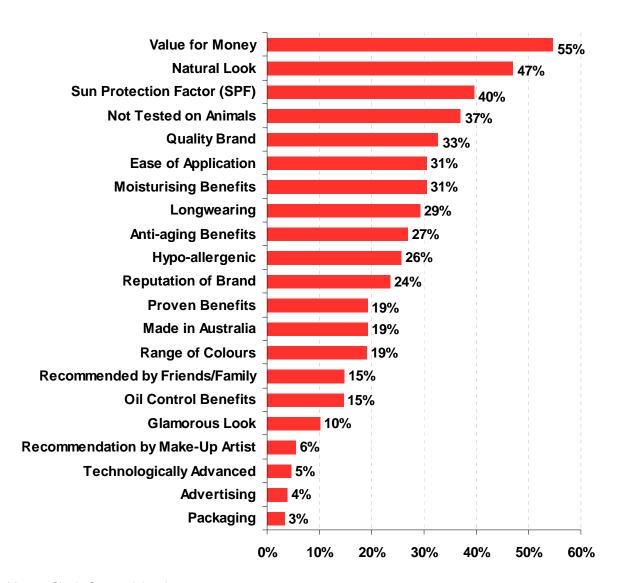
When purchasing skin care products which are important to you?





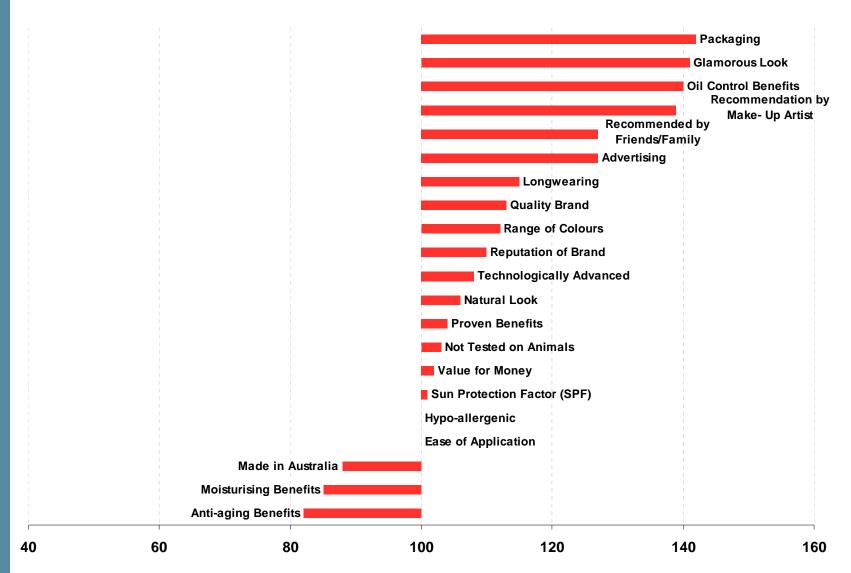
FEMALE COSMETICS

When purchasing skin care products which are important to you?





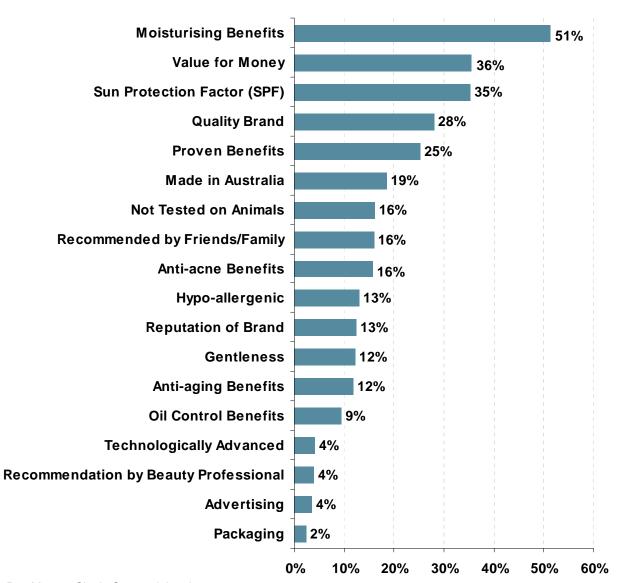
COSMETICS - indexed to Females under 50 When purchasing cosmetics which are important to you?





MALE SKIN CARE

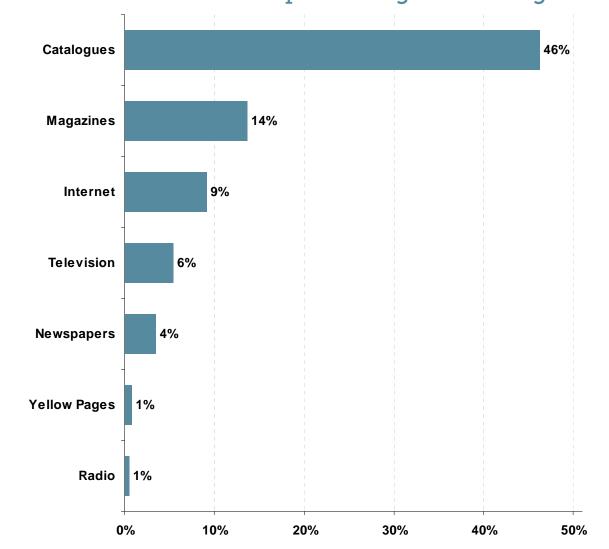
When purchasing skin care products which are important to you?





MEDIA MOST USEFUL

Which one media source would you find most useful for providing information when purchasing or selecting cosmetics or toiletries?



All respondents

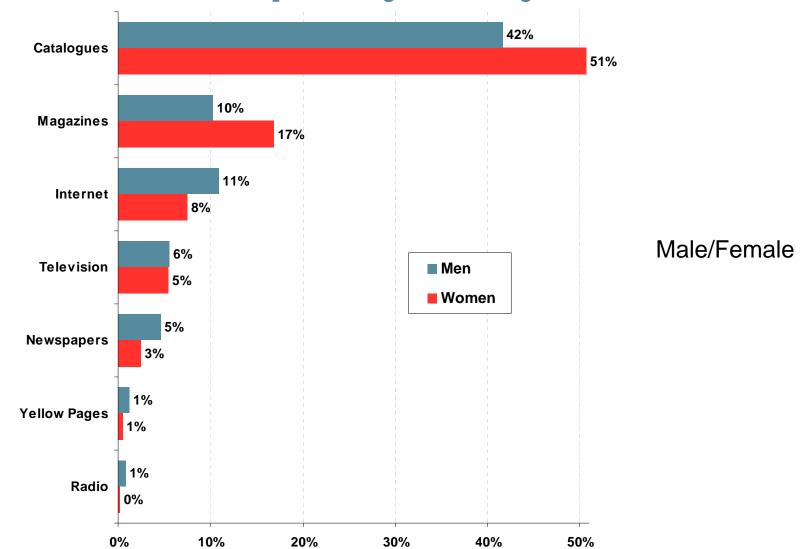
Source: Roy Morgan Single Source Jul09-Jun10

Base: All respondents 14+ (n=18967)

MEDIA MOST USEFUL

Roy Morgan
Research

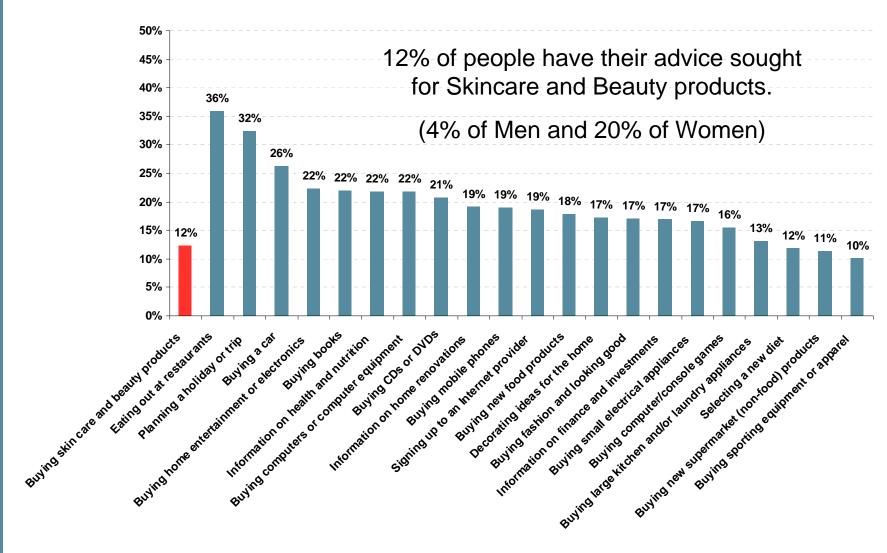
Which one media source would you find most useful for providing information when purchasing or selecting cosmetics or toiletries?



Source: Roy Morgan Single Source Jul09-Jun10



Trusted advisers for Skincare & Beauty products Q – Friends/Family ask my advice about?

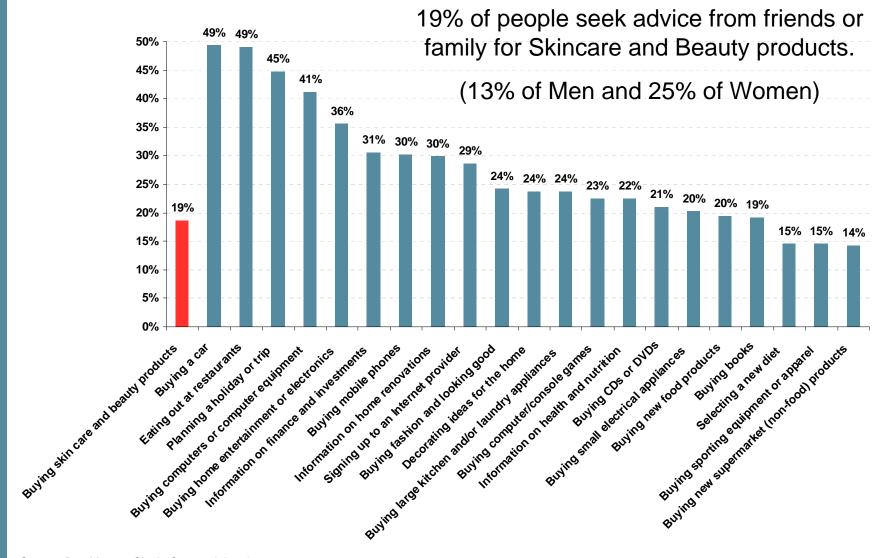


Source: Roy Morgan Single Source Jul09-Jun10



Info Seekers for Skincare & Beauty products

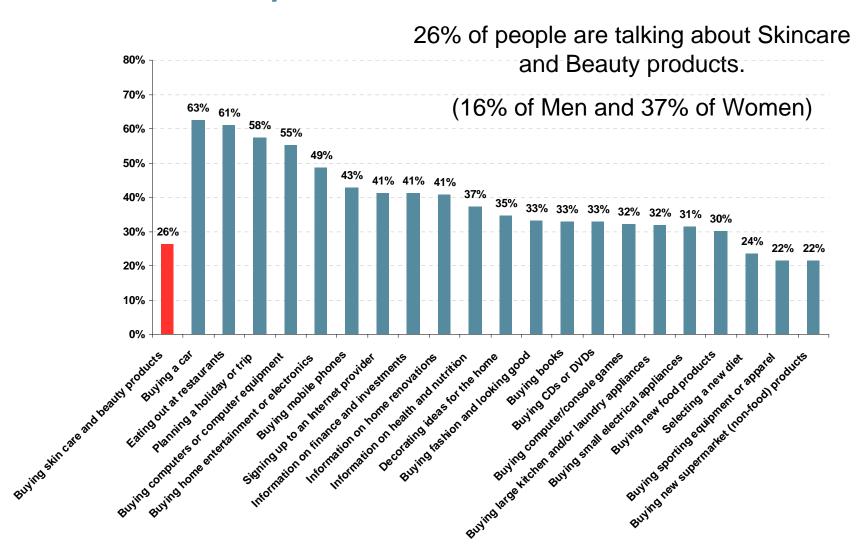
Q - I ask Friends/Family for advice about?



Source: Roy Morgan Single Source Jul09-Jun10



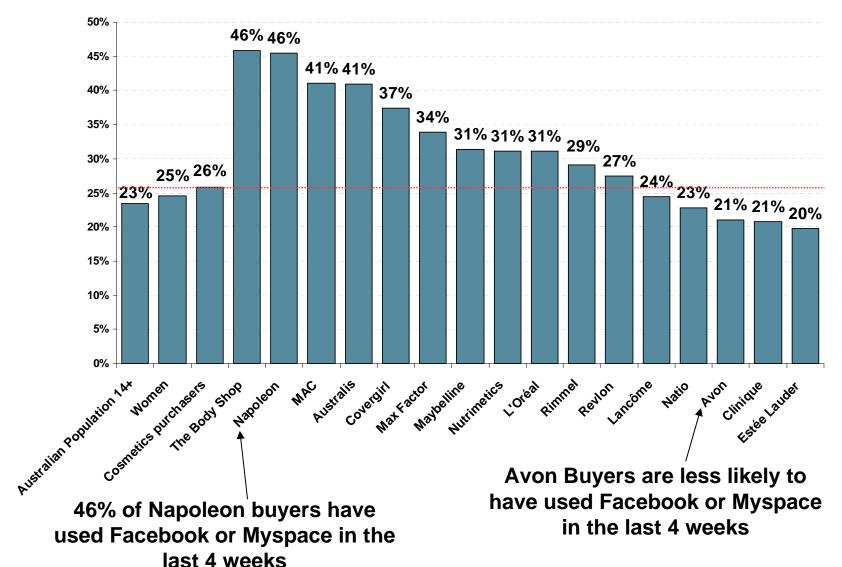
Discussed Skincare & Beauty products Q – Friends/Family ask my advice about or I ask Friends/Family for advice about



Source: Roy Morgan Single Source Jul09-Jun10



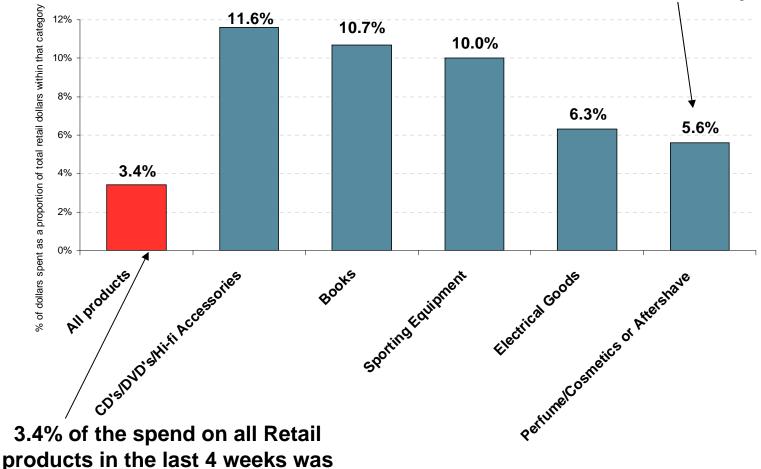
Social networking - Purchasers of each brand





Proportion of spend online

5.6% of the spend on perfumes/Cosmetics or aftershave in the last 4 weeks was spent online



Source: Roy Morgan Single Source Jul 09 – Jun 10

Base: Total bought any commodity in the 4 weeks (aged 14+) n=15029

spent online



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